



**RESONANCE: Sound Solutions - Event Cancellation/Refund Policy**

Cancellations must be received at The House Institute Foundation by email at [Hello@hifla.org](mailto:Hello@hifla.org) three weeks prior to the scheduled event to receive a 50% refund of the registration fee. The House Institute Foundation is unable to accept telephone or verbal cancellations. No refunds will be considered after 21 days prior to the event. Refunds will not be processed until after the event. If you are unable to attend the event, your registration may be transferred to another individual at no charge. A full registration may not be shared by multiple individuals. In order to allow time for processing, written notification of substitution must be received three weeks prior to the scheduled event. No substitutions will be honored onsite.